

PO Box 974, Ayr Qld 4807
T (07) 4783 9800 | **F** (07) 4783 9999
 enquiries@burdekin.qld.gov.au

Information Privacy Act 2009. Burdekin Shire Council is collecting the personal information you provide on this form in accordance with the *Local Government Act 2009* for the purpose of processing your application. Your information will not be disclosed to a third party without your consent unless required or authorised by law.

1. Applicant's Details

Full Name

Postal Address

 Postcode:

Daytime Telephone Contact Number

Email Address

2. Is the above address the same address where the leak occurred?

Yes No

(If no, complete the following address details)

 Postcode:

3. Was the leak repaired by a licensed plumber?

Yes No

If you answered NO to Question 3, you do not meet the eligibility criteria and will not be considered for an undetected leak rebate.

4. Has an undetected leak rebate been approved within the past two (2) years?

Yes No

If you answered YES to Question 4, you do not meet the eligibility criteria and will not be considered for an undetected leak rebate.

5. Was the water leak repaired within four (4) weeks of receiving a high water usage notification letter or the date of the water account (whichever was earliest)?

Yes No

If you answered NO to Question 5, you do not meet the eligibility criteria and will not be considered for an undetected leak rebate.

6. Leak Repair Details

Date leak detected

Date Leak Repaired

7. What caused the leak?

8. What repair work was carried out?

9. Two water meter readings

After leak is repaired, take two water meter readings at least one week apart in order to confirm your leak has been repaired successfully.

The first meter reading is to be taken the day of the repair.

Water Meter Number

First Reading Date

First Reading

Second Reading Date

Second Reading

Undetected Water Leak Rebate Application

10. Declaration

I/we declare the above information is, to the best of my knowledge, true and correct.

Name of applicant

Signature of applicant

Date

 / /

Your application and supporting documentation must be lodged with Burdekin Shire Council within four (4) weeks of the leak repair.

Post: PO Box 974
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Office Use Only

Date Received: _____

Property No: _____

Undetected Leak Approved by Design Office:

Yes **Rebate:** _____

No

Officer: _____

Adjustment Completed by Rates Department:

Yes

No

Officer: _____

Supporting Documentation Required:

- Report from plumber detailing undetected water leak
- Copy of plumber's tax invoice for repairing of undetected water leak

This application cannot be accessed until ALL of the above required documentation is received.

How to Read Your Meter

There are a number of meters in use throughout the Burdekin Shire; however you are able to read them all in the same way. The display panel on your meter has both black and red figures. The black figures on white represent kilolitres or thousands of litres. For our readings of your consumption we only read these figures:-



e.g. In this case 3746kl

The white figures on red are parts of kilolitres (they are read on your water meter). They are useful to assess the amount of water used over a short period of time; for example, if you are checking for leakage overnight.

Some meters have three red digits and some have four. If your meter has four red digits the best thing to do is to ignore the last digit (in this case the 9). This makes the maths easier.

By doing this the red digits show litres or thousandths of kilolitres; for example, in this case 3746.285kl or 3,746,285 litres.

Note: All metric water meters show kilolitres in black figures on white and parts of kilolitres in red.

If your water meter is of a type that you cannot understand, please contact Council for assistance on (07) 4783 9954. Council water meters are read twice per year and may be checked at random.